



Course Booking Terms and Conditions

Please read the following Course Terms & Conditions and confirm you are happy to proceed by making payment. Once payment is made, you are agreeing to these terms and conditions and accept this forms a contract between Emma Louise Training Academy and yourself.

Payment

Your payment must be made in full within 24 hours to secure your course date. Please note your payment is non-refundable.

All payments can be made via direct bank transfer to,
Emma Hindley
Monzo Business Account
04-00-04
62991473

Should you wish to pay cash or card, please contact me to arrange a suitable time to come to the salon.

The Course

GTI Courses are fully accredited The Beauty Guild. This will ensure your qualification is insurable by main insurance providers, allowing you to work safely and professionally within the industry.

Registration

When you have purchased your chosen course you will be sent a link to register with The Beauty Guild, to access their theory work a registration fee of £25 will apply. Your first course will require you to complete your Covid-19 Infection Prevention and Control and Professional Standards.

Assessment

Your theory is to be completed online prior to the practical course day. Within your theory area you will find support resources for your course including a course manual, course objectives and sample consultation forms. Your practical training and assessment will take place within Emma Louise Beauty Salon & Training Academy.

The Venue

Emma Louise Beauty Salon & Training Academy
Tel No – 07957 149273
Address – 65 Holmfield Road, Blackpool, FY2 9RU

If you arrive and the main salon is closed, please knock on the side grey door as the training centre is located upstairs. Should you have any accessibility requirements, please contact me prior to the course.

There is parking on the forecourt and it is also accessible by tram and bus.



There are a couple of convenience shops locally should you wish venture out for your lunch.

Pre-Requisites

Please ensure that when applying for a course you hold the suitable pre-requisites and can provide proof. Failure to provide these may result in your course being cancelled at full cost to you. Should you be unsure of what these might be, please liaise with me.

Expectations

Please arrive five minutes prior to your course start times. Breaks will be provided throughout the course.

Please wear appropriate clothing for a salon environment, your hair tied up and minimal jewellery.

For beauty course short nails will be required and for nails training, you will be expected to practice on yourself or each other and therefore, will need to have clean, natural nails.

The courses will be no more than 4 learners (unless a one-to-one course has been paid for). You will be expected to practice on each during the course, plus bring a model for your final assessment. Times to bring models will be advised prior to the course.

Please advise me of any health issues you may have that could restrict either your learning or you being a model at least 7 days prior to the course start date.

You will be expected to behave in a professional manner at all times.

GDPR

Emma Louise Training Academy take the utmost care and attention in keeping you and your information safe. Your personal information is only ever shared where it is deemed relevant – this may include, but not restricted to, the Beauty Guild upon theory sign up and my insurance company. All personal information provided will be kept inline with current GDPR laws.

Cancellations

Emma Louise Training Academy reserve the right to change the location of the course, reschedule or cancel the course although this would only arise in extreme circumstances, you would in all cases be offered an alternative date.

Should you need to change the date of your course, this can be done by providing 7 days' notice. Students who do not attend on the set date will lose their course fee.

Compliments and Complaints

You will not be guaranteed a pass on this course as you will have to display competency in all assessment areas. Should you not meet the criteria, I will offer you a further assessment day free of charge. If you fail to display course competency on the second date, unfortunately you would need a pay for further training. I do however, currently hold a 100% pass rate.

If you would like to leave any feedback for a course, please do not hesitate to email this over to hindley32@googlemail.com



In the unlikely event that your training course does not meet your expectations, in the first instance please email hindley32@googlemail.com with the details of your complaint. The complaint will need to be submitted within 48 days following your training course. You will receive a response within 7 working days.

I look forward to welcoming you on your course.

Emma Louise x

Should you have any further questions, please don't hesitate to contact me.